



Moving into your furnished accommodation

General

From Idealis, you have received the address of your new accommodation. Within one week after your arrival, you must sign your tenancy agreement for your accommodation, at the HEYDAY office. You must also pay the first month's rent and the additional costs. This payment can be made with your pin, credit card or WUR MoneyCard.

Keys and inventory list

You have received the keys from HEYDAY. When entering your room, you will find an inventory list. Please check the inventory of the accommodation.

It is not possible to receive a spare key of the room. If you lose your keys, the costs of placing a new key cylinder, new keys and paperwork will be charged to you. This amounts to € 180.

If, after inspecting the accommodation, you are not satisfied with the state of the accommodation and/or inventory, you need to report this to your caretaker within five working days of arrival. If you do not report any defects, we will assume that you have approved the state of your accommodation and inventory.

Furniture

All accommodation furniture includes a desk, chair, bed and wardrobe. Curtains or sun screens and mattress are also supplied. All of these items must be left behind when you vacate the accommodation. They are part of the inventory provided by the WUR.

HEYDAY provides you a linen package, containing a duvet, duvet cover, pillow, pillowcase and mattress sheet. The linen parcel costs € 35. When you leave your accommodation, you can take the linen package with you.

Cleaning of common spaces

Common spaces are cleaned by a cleaning company once a week.

Insurance

You can get take out liability insurance, combined with medical insurance, at the Student Service Centre.

For fault-clearing service

For fault-clearing service can be contacted 24 hours a day for urgent repairs via telephone number (0317) 48 39 54.

Repairs are considered urgent if they involve *fire, storm damage, system failures and gas and water leakages*.

Caretaker

Mr. Wim Jansen and Piet van de Vendel

Telephone number: 06- 832 251 96

Emergency number: 06- 441 052 95

E-mail: studentliving.wageningen@heydayfm.nl

Caretaker's visiting address;

The caretaker's office is situated in Haarweg 333-A04, 6709 RZ Wageningen

Opening hours: Monday and Thursday: 09.00h – 14.00h