

INTERNET CONNECTION

Every international room has an internet connection. All rooms are automatically connected to the network of Wageningen UR. It is a service that is provided free of charge; no connection or monthly fees. The rules for use of the network are formulated in the [network regulations](#) that you received when signing your tenancy agreement.

How fast is the connection?

Our buildings are connected by 2 fibre optic cables. This closed circle can transmit information at a rate of 1 Gigabyte per second; it is linked to the network of Wageningen UR and in turn to internet. The maximal bandwidth per room is 100 Megabyte.

How can I get connected and surf the internet?

You need a computer with a so-called 10Base-T/100Base-T network card (costs about € 10) and a special cable (costs about € 5 to € 18 depending on the length of the cable). Only the orange cables with an alcatel-certification and cat6e-specs that are distributed by Wageningen Student Union (WSO) are accepted. The cable has a label with WUR on it. Be aware of the fact that if you experience problems in the future and a repairman needs to come by, he will only do the repair work if this label is present. In all other cases you will only be presented with the bill of coming by. The costs WSO calculates are based on cost price. The WSO is located at Niemeijerstraat 6 in Wageningen, telephone number (0317) 41 10 12. **Opening hours are Monday - Friday from 12:30 to 13:30 and Tuesday - Thursday from 17:00 to 18:00.**

How do I connect my computer to the network?

The connection is activated as soon as you turn on your computer. For more detailed information surf to www.homeWURK.nl, the website of Studenten Net Wageningen.

How can I log in?

If you are a student of Wageningen UR you can log in with the login name and password you received when starting your courses at Wageningen UR. All other users will receive an IP-number. You must then search for a provider on your own in order to obtain an e-mail address.

Who can I turn to with problems?

When faced with problems, check the website of www.homeWURK.nl first. There is a list of frequently asked questions and the most occurring problems with answers. If this doesn't help, you can always contact the helpdesk at (0317) 48 88 88.

How does it work if I am not a student of Wageningen UR?

At the moment, this service is also available for tenants who do not attend Wageningen UR. In the future however, these so-called non-SURF members must find their own provider. Extra costs will probably be involved.

If the network is inactive, do I get a refund?

No. The signal is provided free of charge by Wageningen UR. The basic rent includes an amount for maintenance of the infrastructure and is inned whether or not the connection is used by the tenant. Idealis and Wageningen UR are in no way responsible for the (temporary) unavailability or (proper) functioning of the network.

Network regulations

1 General

These regulations concern access to the computer network of the University and the use of the systems, software products and information services made available on this network. These regulations apply to all users: staff members and students of the university, and any others who are connected to the network.

2.1 Access to and use of the computer network

Use of the Wageningen University Network is restricted to staff and students of the university. The Internet is accessible by all users. Every member of staff of the University has, in principle, the right of access to the computer network. The system manager appointed for this purpose provides this access on behalf of the University Board. In addition, everyone who is enrolled as a student at the University has, in principle, the right of access to the computer network. The computer network and the systems can be used at the workplaces designated for this purpose within the University and at so-called 'home' workplaces that are connected to the computer network of the University via the data communication infrastructure. The University reserves the right to install computers and software at the workplace of the user which are necessary for the proper operation of the University computer network and the systems, software products and information services which are available on the network. The right to use the computer network and the systems and software available on it (software licenses, see 2.4) ensuing from a relationship with the University becomes void as soon as the user is no longer employed by the University or is no longer enrolled as a student. In addition, the right to access becomes void if any rules or guidelines in these regulations are violated.

2.2 Username and password

To obtain access to and to make use of the PC network of the University, it is necessary to have an access code consisting of a name (username) and an accompanying password. The username is the unique name with which the user is known in the network. The username is personal, is exclusively for one's own use and it is linked to the password. The password is the special security code which is needed to verify the right of access. It is forbidden to provide the right of access (i.e. the username and the password) to third parties.

2.3 Electronic mail (e-mail)

The username is the basis for the address that is used in the computer network for sending and receiving electronic mail (e-mail). The e-mail address is usually made up of the first and last names of the concerned person as well as an abbreviation of the name of the department or office. For students, the word student is used for the latter. Electronic mail addresses of staff members and students of the University are automatically included in electronically searchable guides which are offered via the PC network and the Internet by the University. Those who do not want their addresses to be included in these guides can submit a request to the University Board for their removal.

2.4 Use of software products

As part of his or her right of access, the user is permitted to use software that is installed on the network of the University. This right is exclusively limited to the use of software within University buildings or within the domicile of the user and other buildings and spaces to the extent this use ensues from an assignment of the University and/or takes place in the interest of education and/or research of the University. The use may never be of a commercial nature. The software is made available for one's own use and may never be copied or supplied to third parties unless it is explicitly stated that further distribution is permissible. The latter usually has to do with so-called public domain software. The University has license agreements with a number of producers or suppliers of software. Users are required to obey the conditions of these license agreements. The University is authorized to change the number and the content of the software licenses that are offered. With regard to violations of the license conditions of software products, the University can make the user personally responsible. Further information about licenses and license conditions can be obtained at the information counter of the Office of Information Management and Data Communication.

2.5 Access to national and international computer networks

In contrast to the PC network, the use of the Internet is not strictly personal, but takes place by means of hardware linked to the computer being used. This means that access to the Internet is not

always protected by a username and password. The user who has access to the Internet is responsible for careful and responsible use. Careless and irresponsible use in the sense of these regulations will lead to immediate revocation of access to the University PC network and the use of the Internet via facilities of the University. Access to the University network can also be obtained via so-called remote access, i.e. making contact with and logging in on University systems from workplaces located outside University buildings. The same rules and guidelines apply to remote access as to logging in from workplaces within University buildings.

3 Presentations via the Internet

Information from the University that is presented on the Internet, such as the World Wide Web, must be recognizable as originating from the University by everyone who consults this information. It is for this reason that the University Board established the Network Editorial Committee to supervise the responsible and coherent presentation of this information. The Network Editorial Committee was also established to insure a centralized processing of reactions to information supplied electronically by the University. The necessary arrangements have been made to allow departments and offices of the University to present themselves on the Internet. Organizations which are not part of the University, but do have a relevant relationship with the University, can also be permitted to present themselves via the University on the Internet. They can submit a request for this to the University Board. No specific arrangements have been made for Internet presentations of individual staff or students. The responsible system manager may make arrangements for these persons. Neither the offices and departments nor any organizations, associations and persons referred to in these regulations are entitled to claim any rights concerning their own presentations on the Internet. Presentations on the Internet must be primarily aimed at conveying the profile of the University, especially through the presentation of University research and education. The content of so-called personal pages must be related to the function within the University of the concerned member of staff or student. The content of an Internet page can consist of many kinds of material, such as text, photo-graphs, motion pictures, sound fragments and drawings. If the University does not hold the copyright to this material, permission from the party who holds the copyright must be requested before this material can be used. This is the responsibility of the person or organization supplying the page. Regarding design, the presentations of the University and its various offices and departments must satisfy a number of house style rules established by the Network Editorial Committee. Other presentations must also satisfy certain design requirements. Only those pages which satisfy these presentation requirements in terms of content and design shall be linked to the home page of the university. As part of its activities, the Network Editorial Committee also functions as a contact point for questions, suggestions and complaints about network presentations of the University. Information about the Network Editorial Committee and its design and content regulations can be found under the help-function of the WWW home page of the University (www.wau.nl). The Network Editorial Committee can be reached at: Internet address: www@www.wau.nl, Postal address: Information and PR Office, P.O. Box 9101, 6700 HB Wageningen.

4.1 User liability

From the moment that a staff member or student has a username and a password and/or access to the Internet via facilities of the University, he or she is liable for the consequences ensuing from the resulting use of the University network, the systems which are available on it and the Internet. The use of these facilities is a strictly personal right. To protect both the user and the University, the facilities may not be made available to a third party. Distance workers are personally liable for all actions carried out related to the connection to the network from their homes. To promote careful use of the facilities, the following guidelines are essential:

- Do not give your username and password to others. Never let others make use of the network of the University under your username and password.
- Choose a password that is not easy to guess. Do not use obvious names, trademarks, words or dates. Do not write down the password.
- To prevent misuse by third parties, make sure the room is securely locked if the computer remains on. Turn off the computer when leaving a room that cannot be locked.

4.2 Careless use

Careless use of the username, password and Internet facilities can lead to material and/or immaterial damage for the user and/or the University. The user is expected to behave prudently, to use all available facilities carefully and to keep strictly to the rules and guidelines in these

regulations. Careless use will be punished. This can entail the University Board denying access to the network, parts of the network, or the use of the Internet facilities via the University, temporarily or permanently. Careless use is understood in any event to mean:

- Allowing third parties to make use of the username and password, or irresponsible use of Internet facilities via the University.
- Every action that seriously threatens the proper operation of the University network and/or the systems operating on it. Examples of this type of action include: damaging property or material (both hardware and software) of the University; intentionally or unintentionally introducing viruses; intentionally obtaining access to computer systems without permission of the owner or system manager (hacking).
- Every use of the University network, the systems operating on it and/or the use of the network, including the use of the name of the University, which is illegal, immoral or indecent. This is also understood to mean the development of commercial activities without previous permission of the University Board.

4.3 Liability of the University

To insure its trustworthiness, the installation of the University computer network and the systems operation on it has taken place with the greatest care. Wageningen Agricultural University excludes liability for possible problems and/or damage that nevertheless may result from any use of the network whatsoever.

5 Changes to these regulations

Wageningen Agricultural University reserves the right to change these regulations at any time. If changes are made, the user will be notified in a timely fashion via a generally accessible medium.

6 Situations not foreseen by these regulations

In situations not foreseen by these regulations, the University Board will decide. This decision is binding.

Approved by the University Board of Wageningen Agricultural University Wageningen, 15 May 1997. Accepted with appendices (Network Editorial Committee and Netiquette) by the University Council at its meeting on 1 July (agenda item 6.2).

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